

COVID-19 Response January 2021



Bringing Services to the Person

Irish Wheelchair Association has a goal of providing the maximum level of services to all individuals, while following the advice and guidance outlined by the HSE and the National Public Health Emergency Team (NPHE). To achieve this, Irish Wheelchair Association has adopted a *Bringing Services to the Person* approach for January 2021, the details of which are:

Day Services

Day Services will continue to be provided on a community outreach and in-home basis, including:

- ▶ Zoom/Teams interaction for activities, quizzes, socialisation and classes.
- ▶ Essential personal care supports.
- ▶ Phone contact with each day service attendee to address individual needs and requirements.
- ▶ Delivery of activity packs which contain news, COVID-19 updates, articles of interest and many other relevant sections.
- ▶ Delivery of groceries and medications as required.

Full details are available from IWA's local Service Coordinators/Service Managers.

Assisted Living Services

Essential assisted living services will continue to the maximum extent possible, with people continuing to receive PA support.

Full details are available from IWA's local Service Coordinators/Service Managers.

Hotel Holiday and Respite Services

The Hotel Holiday Respite Service does not operate in January. Where emergency respite is required, this will be facilitated through IWA's Carmel Fallon Respite Centre (subject to available capacity) or via the in-home respite service.

Full details are available from IWA's local Service Coordinators/Service Managers.

School Leavers Service

The School Leavers Service will continue to be provided on an outreach basis within IWA's Day Services.

Full details are available from IWA's local Service Coordinators/Service Managers.

Sports

Sports programmes will continue to be provided on a community outreach basis, including:

- ▶ The Staying Active Programmes will be delivered online and will comprise of exercise activities, quizzes, socialisation, education and training opportunities.
- ▶ Email and phone contact with Sports Club Committees and members will be maintained throughout period.
- ▶ Delivery of activity packs which contain news, COVID-19 updates, articles of interest and many other relevant sections.

Full details are available from the Sports Development Officer team.

Other Services

- ▶ **Emergency Services:** IWA has a number of emergency responses which can be deployed through local service coordinators, including emergency respite, in-home respite and one-to-one tailored service supports. These emergency responses are designed to ensure that all required responses can be met by IWA services.

- ▶ **Driving Services:** In line with the Road Safety Authority (RSA) guidance in relation to level 5 restrictions, IWA has ceased providing driving tuition services. We have confirmation from the RSA that we can continue to provide prioritised assessments for clients to return or to continue to drive.

Full details are available from IWA's local Service Coordinators/Service Managers.